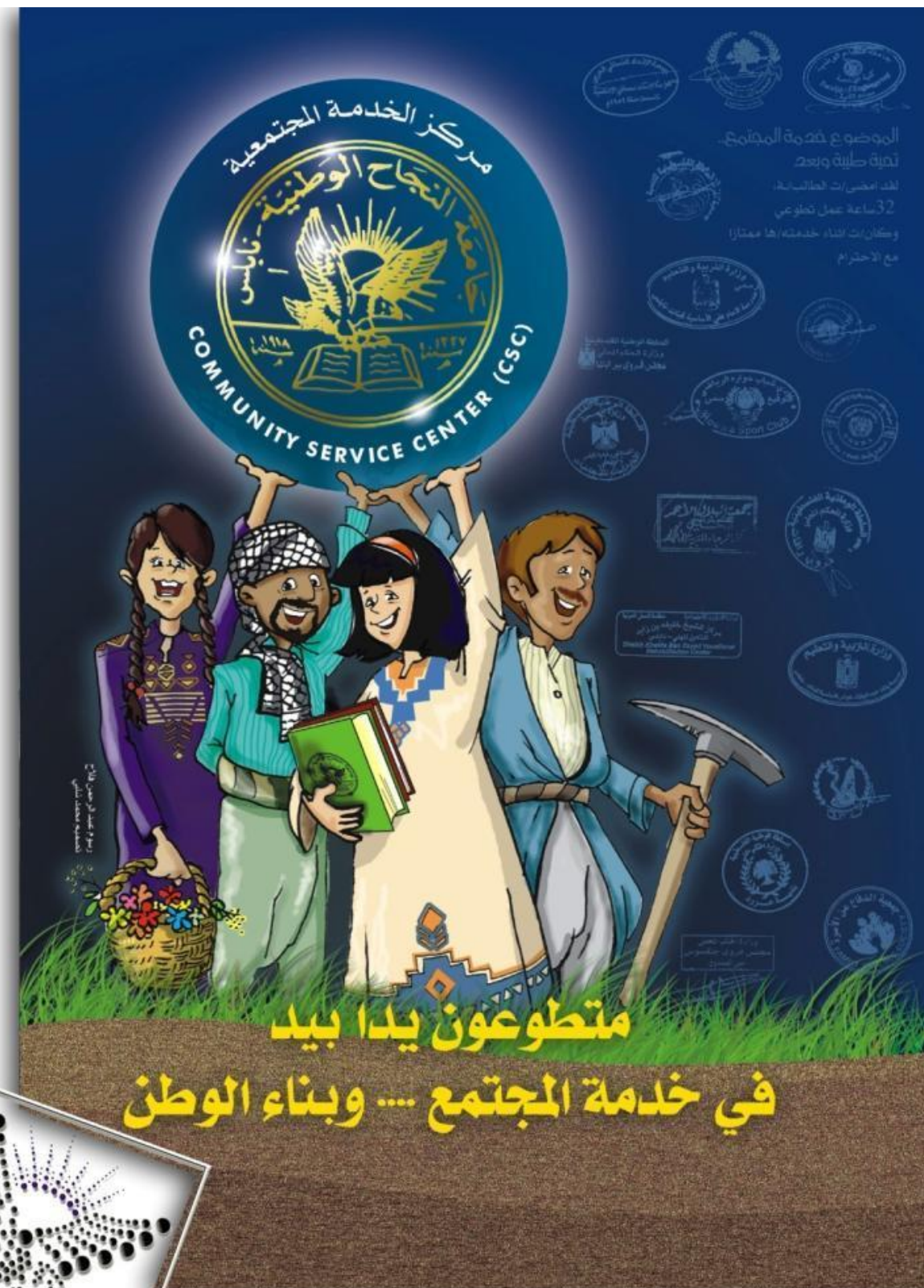


مركز الخدمة المجتمعية

**Community
Service Center**

CSC

An-Najah National
University
Nablus –Palestine

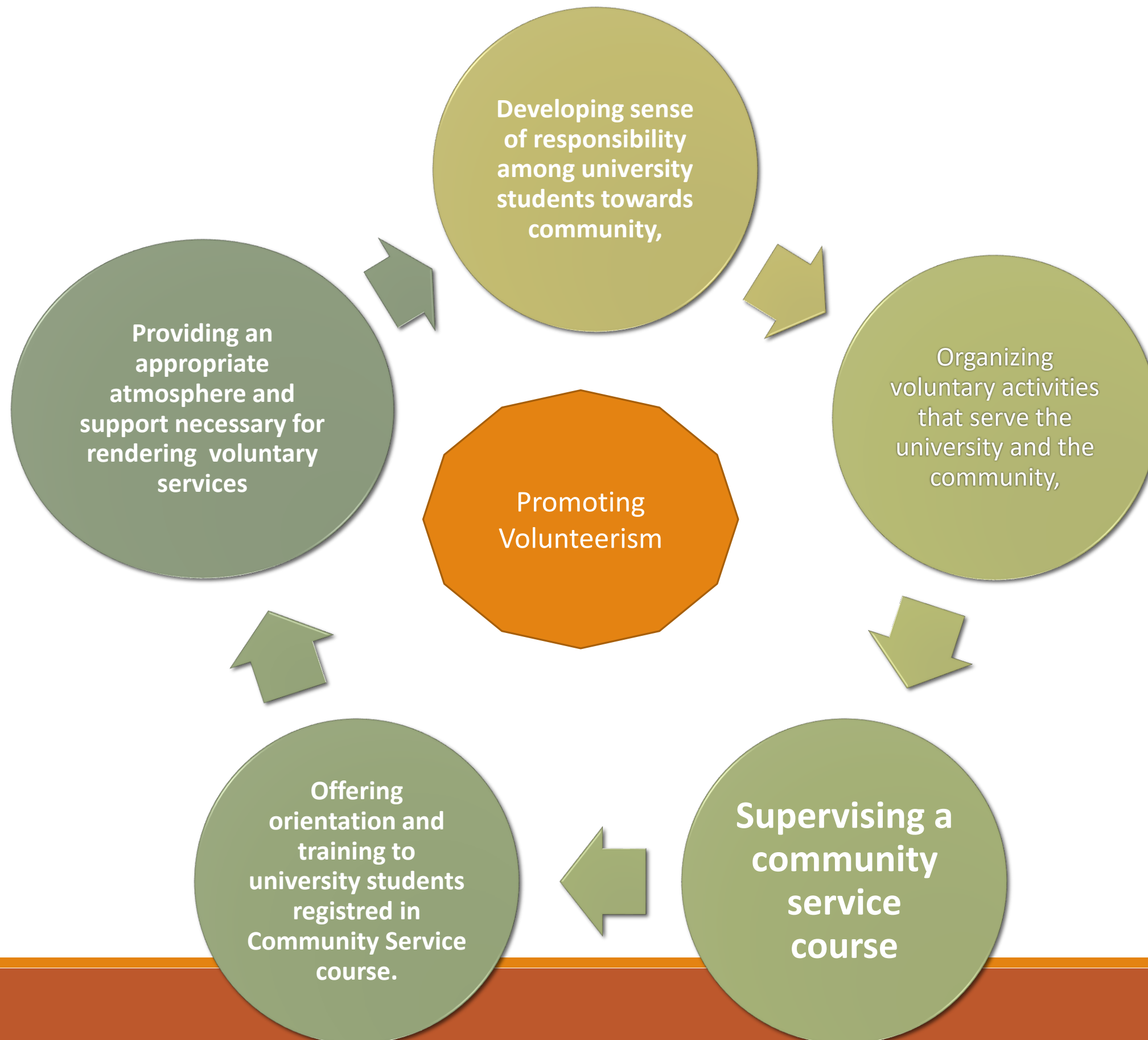


مركز الخدمة المجتمعية

Community Service Center:

20 years of Community
engagement

Community-based, University
affiliated & Voluntary work
oriented Organization



برنامج ملتقى الخير
Goodwill forum

برنامج الباب
المفتوح
Open door
program

برنامج العمل مع المسن
Support for the
elderly

مركز الخدمة
المجتمعية

Community Service
Center(csc)

برنامج التعليم
المساند
education support
for school students

برنامج المبادرات
المجتمعية المحلية
Local community
initiatives
program

برنامج الدعم النفسي
والاجتماعي
Psychological and
social support program

برنامج تأهيل
المسكن
Housing
program

Open Door Program:

This program is the first line of communication between the center and the community, and by receiving with the needs and listen to their issues and the formation of preliminary view on resolving these issues and result in either a follow-up of these issues into the center of the workers at the center, volunteers, or provide them with information and addresses about government agencies or civil competent, and open-door aims to enhance the confidence of the citizen himself and opened the way for him to become active in the knowledge of their rights and duties and receives individual and collective cases within the open Door program.



Goodwill Forum:

This program includes uniting the efforts of a number of volunteers in charitable work so that the program contained primarily on moral initiative on the part of volunteers through fundraising to attract financial support for the center's programs and received aid to those who need it .



Housing Program:

Aims to help families with low-income and specified living homes is healthy and humane that are not worthy of the rights of the citizen within the housing and by organizing the efforts professional and volunteer to help the owners of these cases, the elderly, disabled and poor families to develop their homes towards the humanitarian environment to help them overcome the difficulties they face, In addition to what this program reflects the feelings of others and feeling the psychological aspects of the home owners after the intervention.



قبل



بعد

Supportive Education for School Children

The right to education of the fundamental rights enshrined in the Universal Declaration of Human Rights and the initiative comes Community Service Center in the Community Education cushions expression of the understanding of this right and to contribute to overcoming the obstacles in front of the exercise of a specific category of children, those who have learning difficulties caused by social and economic conditions for their families.

education supporting social program - education is based on the provision of assistance Academy coupled with the support of psychosocial school students with academic achievement low due to the family environment difficult in which they live and are intended environment family difficult combination of factors, social and economic conditions that affect children, such orphan, and the separation of the parents, parental illiteracy or low educational level of the two, and the large number of family members, poor health status of dwelling and over crowded housing, and other conditions that have an impact on the child's personality.



Psychosocial Support Program:

The program aims to support groups that suffer from the condition as a result of the conditions of life and contribute to the alleviation of stress and social terms through which the application support activities and dump myself to different segments of the community members and the program includes also groups of children and patients at the National Hospital and Rafidia hospital and the hospital Arab Evangelist



Support to the Elderly:

The program aims to provide assistance and support and care for the elderly to become integrated in their environment around them and acquired this program a human face special and unique in its relationship with a group of elderly people who have been targeted for reasons psychosocial, where the program is designed to counter feelings of isolation and loneliness and provide various forms of support and care possible to meet their needs in terms of providing psychological and social support through home visits, periodic and the provision of basic needs for them, and make some arrangements in the house to make it suitable for their own needs, in addition to organizing entertainment events and health education programs and also works program to help the elderly in the homes of the elderly in coordination with community institutions supervising the these homes.



Local community initiatives program:

The program aims to help the local community to be able to participate and the service itself and an emphasis on access to all sectors of society, especially marginalized in areas away from the city center and due to the lack of social services are based on the idea of the program to the concepts of social work based on the human rights by organizing power of society and its capabilities and direct to what serves their aspirations with the active participation of volunteer capacity, whether of the same community or the contribution of volunteers from the center and university students with the support center.

CSC supervises 12 such initiatives



Success:

- CSC succeeded in keeping its major programs active for more than 20 years
- It succeeded in being a role model in community work for community organizations in Nablus districts well as north West Bank
- It succeeded in networking and advocating for the issuance of a law to protect the environment.
- Networking with German universities in the field of social work.
- Networking and lobbying with partner institutions to establish the first center for the care of severe disabilities.
- The Center succeeded in providing sustainable funding to ensure that the work continued to some extent

Working Environment:

- The Center works in a complex political environment, uncertainty in the future, and the absence of a peaceful solution horizon.
- The economic situation has become more difficult, unemployment has reached more than 25%.
- Sharp decrease of international financial support for social programs in Palestine.
- Despite of that, CSC has succeeded in providing sustainable financing to ensure that the work continues to a certain extent
- A qualified staff of 10 people, and dozens of community volunteers.

Challenges

Increased demand on CSC services.

Absence of legal environment and legislation to protect the marginalized

Increase unemployment and poverty in an accelerated manner.

Needs

- Short-term courses to increase staff experience.
- Providing funding for the housing rehabilitation program because of its urgent need and uniqueness in performance.
- Providing a computerized application for tracking and analyzing data.